



C.H. Robinson speeds up customs clearing in The Netherlands and Germany with Scope by Riege

Seamless implementation. Smooth operations. Smart savings.

Meerbusch, May 05, 2016 — In order to optimize their European activities, mainly by simplifying and accelerating processes in Germany and The Netherlands, C.H. Robinson began looking for a smarter and stronger software solution for their customs clearance operations. The final decision to choose Scope from Riege was the result of a strict selection process. This effort finally determined Scope was the most convincing and appropriate solution because the rapidly growing company needed a time-saving and highly efficient software product “and that is what we found with Scope from Riege” said Bob van Leeuwen, Customs Manager at C.H. Robinson Europe.

In September 2015, it was decided to implement Scope in both Amsterdam and Rotterdam in the Netherlands. After final implementation, including some additional modifications, users were able to execute very efficient operations with significant time savings. Literally, Bob said: “I want to thank you for the smooth transition to your Scope customs module. Talking to the users, I didn't hear any negative feedback. Most common comment is the friendly layout and excellent speed. Perfect job done.”

Subsequent to this very smooth start, C.H. Robinson decided to accelerate the launch in Germany to February 1st, 2016. Both the Riege and C.H. Robinson project teams managed the migration of all relevant data and scheduled training plans for employees. As of February 2016, 113 C.H. Robinson staff in the Netherlands and in Germany handle their customs processes with Scope. In The Netherlands, 27 users in 2 branches utilize Scope AGS-import, Scope AGS-export, Scope NCTS and Scope NL PD. In Germany, 86 users in 5 branches handle their customs duties with Scope ATLAS Einfuhr, Scope ATLAS AES and Scope ATLAS NCTS. Consequently, only three weeks after the successful live date, the German harbor connection for Bremen was also added.

Savings are a rule – and with Scope, an inevitable result. C.H. Robinson now have a single smart software solution for The Netherlands and Germany and the high efficiency of Scope substantially benefits and supports their growing business operation in terms of both money and time saving.

The focus for the near future is C.H. Robinson's air freight customs clearance in Germany, and in particular the huge Chicago consolidations with up to 10 – 12 LDP and UDP. There is a clear recognition that the customs process for these large movements need significantly smarter handling to allow smoother, more lucrative operations. The team of experts assembled for the project estimate that savings of about 6 hours per week are realistic – just for the Chicago operations. Initial meetings have been conducted with Tim Bräuder, Gateway Manager Frankfurt, and Peter Wachsmuth, Export Manager of C.H. Robinson Worldwide. A test phase is scheduled. We are ready for take-off.

About C.H. Robinson

Founded in 1905, C.H. Robinson is one of the world's largest third party logistics (3PL) providers, with 13.159 employees and 2015 gross revenues of \$13.5 billion. The company provides freight transportation and logistics, outsource solutions, produce sourcing and information services to 110,000 customers through a network of offices in North America, South America, Europe, and Asia. C.H. Robinson has contractual relationships with 68,000 transportation providers worldwide, including contract motor carriers, railroads, air freight carriers, and ocean carriers.

About Riege Software International

Riege Software International is a leading provider of smart software solutions for the cargo industry. Established 1985, the family-owned company provides products and services to more than 300 customers worldwide. Riege employs over 80 staff at headquarters in Germany and branches in Europe, Asia and North America.
