

DHL and ATR renew their contract for spare parts logistics

- **DHL Supply Chain signs 3-year contract with European aircraft manufacturer to manage urgent and semi-urgent deliveries of spare parts worldwide**
- **New agreement extends DHL's scope of action and now includes kitting operations**

Bonn/Paris, September 5, 2016: Today, DHL Supply Chain announced the renewal of its contract with turboprop aircraft manufacturer ATR. DHL will be responsible for the global inventory management and orders of aircraft spare parts. The new contract covers a three-year period.

ATR has been DHL's customer since 2005 and renews its contract for the third time. The company is the global market leader for regional aircraft up to 90 seats and its aircraft are used globally in fleets of 180 operators. ATR is a joint venture of the two major European aerospace players Airbus Group and Leonardo.

The partnership between DHL Supply Chain and ATR covers inventory management, international distribution of spare parts, as well as operations related to maintenance that require a very high level of responsiveness. DHL Supply Chain also ensures the management of custom operations for spare parts and equipment, in collaboration with DHL Global Forwarding.

Due to DHL's worldwide presence, ATR is able to further reduce its delivery lifecycles for spare parts, and is able to increase its fleet while providing a high geographical flexibility. DHL relies on four logistics platforms in managing the distribution of spare parts: a warehouse located in Bonneuil, France; two regional hubs for the USA and APAC respectively located in Miami and Singapore; and a warehouse located in Auckland, New Zealand, for local clients.

As part of the new contract, DHL Supply Chain will also carry out kitting operations for ATR. In the aerospace industry, component assembly requires particularly high technical skills and a high quality level. DHL's distribution centre in Bonneuil is ISO 9120 certified and especially recognized for these operations.

The extension of the contract with ATR demonstrates the growing importance of global availability and service quality in logistics. The procedure implemented by DHL Supply Chain supports the development of ATR in emerging markets including a high service quality for its customers. DHL Supply Chain manages 200,000 order lines each year with very high performance levels.

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