



DHL stations in Hamburg and Frankfurt gain IATA CEIV Pharma Certification for life sciences and healthcare compliance

DHL Global Forwarding is pushing forward the certification process of its sites

Frankfurt, Hamburg, 22 August 2017: DHL Global Forwarding, the air and ocean freight specialist within Deutsche Post DHL Group, certified its air freight stations in Frankfurt and Hamburg according to the CEIV Pharma Standard of the International Air Transport Association (IATA). Following Leipzig earlier this year two more German DHL sites have received the CEIV Pharma Certification of the aviation industry's umbrella association. The certification attests the highest service and quality standards for life sciences and healthcare customers.

“Time critical and temperature sensitive pharmaceutical products require the highest quality standards in terms of warehousing, transportation and handling. To achieve this, standardized processes and a compliant, well-orchestrated network are mandatory. Seeing Frankfurt and Hamburg extending our global network on stations certified according the IATA CEIV Pharma Standard is a great achievement giving a strong signal in terms of quality and reliability towards our customers,” states Thilo Specht, Vice President Airfreight Germany, DHL Global Forwarding.

DHL started to certify its global stations according to the IATA CEIV Pharma Standard in the third quarter of 2016. In the first period around 30 freight stations run through an independent auditing process including courses for employees on-site. At each location, the umbrella association IATA examines the station's correspondence to the Temperature Control Regulations (TCR), the Good Distribution Practices (GDP) guidelines of the European Union, the Annex 5 of the World Health Organization and the United States Pharmacopeia Standards.

The DHL Thermonet Station in Leipzig was the very first German station of DHL Global Forwarding receiving this quality label in April 2017. Now the stations in Frankfurt and Hamburg have acquired the IATA CEIV Pharma certification as well. DHL Global Forwarding thereby enhances its transportation and storage quality levels of pharmaceutical goods and exceeds common quality standards in the DHL Air Thermonet stations.

With its international network, DHL offers at all of its Air Thermonet locations a wide-ranging product portfolio, covering all client needs for time and temperature sensitive airfreight shipments. Thus DHL has successfully established itself as the market leader for logistics



solutions in the life sciences and healthcare industry.

Due to its unique cloud-based IT platform LifeTrack, DHL offers more transparency in comparison to conventional offers in the area of temperature-controlled transports. LifeTrack not only ensures shipment tracking but also enables an intervention, if necessary, during the supply process around the clock on 365 days a year. With this quality assurance initiative DHL positions itself as a reliable partner for the transport of structural complex and temperature sensitive pharmaceutical products.

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 350,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 57 billion euros in 2016.